# **Woodstock Pantry ENews Brief**

11 June 2023

We served 195 people this week. We welcomed a new volunteer, Roddy – thanks for joining us, Roddy! And, our Customer Satisfaction Survey Team, brought us closer to our goal of reaching as many of our neighbors as possible. We hope to finish data collection next week. Thanks so much Bill and Julie!

### LOOKIN BACK ON AN EXTRAORDINARY YEAR

It's been almost a year now that we have been working to further develop pantry operations. Each team has created, experimented with, revised and refined our processes and procedures. The teams have grown in so many ways...new people, growing relationships, figuring out how to work as teams, creating community and responding to the ever-changing conditions in which we find ourselves.

In addition to the changes we have created, we have responded to changes outside our control. We have welcomed people who never before had to ask for help to feed their families. We have witnessed and stood by our neighbors who experienced trauma. We served more food when the need increased. And always you all rolled with the punches...whether it be the weather, a sinkhole or grant dollars that had to be spent in record time.

It has been amazing to be a part of this process and to witness you all move through this year. You have my deepest gratitude and respect. And I promise a 100% raise to you all! hehe

To round out this year, we will start the pantry build project. My hope is that we will break ground this summer. That will be an adventure in itself! We will undergo our second OFB site review. And we will initiate the Community Engagement Planning Committee.

So, lots coming soon! I'll keep you all in-the-know as I get more detailed information on all of this.

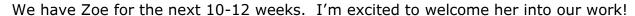
#### **SUMMER INTERN**

I'd like to introduce you all to Zoe Drajem, our new summer intern from Reed! Welcome, Zoe! Zoe starts next week. She is going to pursue work in the social services when she graduates. So, her goal while with us is to learn all the ins and outs of the Outreach Coordinator job.

Zoe will work all the shifts on Friday and Saturday. Please train her in your work and stand by her side as she learns all the skills!

Zoe will also accompany me in all my work, to learn all the behindthe-scenes duties of an Outreach Coordinator. She will sit on the

Outreach Coordinator team, work with ASEC Social Justice and participate in our new Community Engagement Planning Committee. As she explores all our work, she will identify a special project to pursue her developing interests.





Please sign up for your shifts **prior to Thursdays** so that I can plan the weekend.

June Sign Up Sheet



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#### **COMMUNITY EVENTS**

**Portland Pickles and Juneteenth** – We are heading to the Portland Pickles' "A night with The Voices Project" game on June 19th. They are going to be featuring several local Black businesses. And Rev. Leroy Barber will be honored as the Hometown Hero!

Tickets are \$12 and half of all sales will go to the Voices Project. To make sure they get the donation, you have to use this **link** since they are part of a reserved ticket block.

## **TRAINING**

Training is an annual requirement for all volunteers.

- 1. **Seasoned Volunteers** it's time to renew your training!
- 2. **New Volunteers** Please complete your training prior to your shift.
- 3. New Volunteers who have already completed training Please complete the FIFO training.

I updated all the Shift Instructions. **We all need to read them and sign off** (see *First-In, First-Out* training below). Please work to integrate the new/improved practices into your routine. Building a practice requires conscious effort. So, check the Shift Instructions (in the volunteer binder) each week until you consistently incorporate the new practices into your work!

Click on the links to get to the training. After you complete the training, click on the **Volunteer Training Log** link to document that you have completed the training.

- 1. People working **all shifts** need to view the <u>Oregon Food Bank Food Safety</u> <u>Video</u> (16 minutes).
- 2. People who work the **Distribution shift** need to view the **Client Civil Rights & Confidentiality Video** (20 minutes). I encourage everyone to view it, even if you don't work the Distribution shift, as it introduces our philosophy and values regarding our neighbors.
- 3. Everyone needs to complete *First-In-First-Out* training for the shifts you work. They are included in the Shift Instructions. You will find links to your Shift Instructions on the <u>Volunteer Training Log</u>. (10 minutes).

Celebrate...

It Takes a Community, And We Are It!